	old	new
full-time staff	\$174,000.00	\$126,000.00
student staff	\$26,000.00	\$20,800.00
workstations	\$145,600.00	\$51,140.00
servers	\$36,000.00	\$31,717.00
software	\$8,790.00	\$850.00
peripherals/supplies	\$1,500.00	\$1,500.00
support material/training	\$1,200.00	\$1,200.00
troubleshooting %	0.18	0.075
troubleshooting cost	\$36,000.00	\$11,010.00
adjusted total staff cost	\$164,000.00	\$135,790.00
tco	\$357,090.00	\$222,197.00
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tco cost per unit	\$2,975.75	\$1,851.64

tco reduction 0.622244