GENERAL CONFERENCE

MONDAY, 20 MARCH 2000

	Conference Room 1	Auditorium	Conference Room 2
	Track A **INTRANET LIB**	**Track B** **E-BOOKS**	**Track C** **VIRTUAL SERVICES**
09:00 - 10:00	**Welcome & Keynote** **E-Resources: Beyond State of the Art**		
10:15 - 11:00	**A1** Enterprise Knowledge Portal of Naval Personnel	**B1** Project Biblink	**C1** Delivering Library Resources via Intranet
11:30 - 12:30	**A2** The Internet, Intranet and Extranet	**B2** Bringing E-books into The Digital Age	**C2** Building Electronic & Digital Libraries
14:00 - 14:45	**A3** Content-based Collaboration	**B3** Online Delivery of Reference Works	**C3** CERN Case Study
15:00 - 15:45	**A4** Knowledge Management Faces the Real World	**B4** E-Books and E-Texts	**C4** Creating a State-Wide Virtual Health Library
16:00 - 16:45	**A5** Building a Global Intranet	**B5** Electronic Magazines	**C5** Library Services Distributed via the Net

TUESDAY, 21 MARCH 2000

	Conference Room 1	Auditorium	Conference Room 2
	Track D **DIGITAL DEV**	**Track E** **E-WIZARDS**	**Track F** **LICENCING**
09:00 - 10:00	**Keynote** **The Magic of the Internet**		
10:15 - 11:00	**D1** The Nordic Electronic Research Library	**E1** Web Site Design Tips and Techniques	**F1** Intellectual Property, Licencing, & Reusing Web Content
11:30 - 12:30	**D2** National Digital Libraries	**E2** The Collaborative Hybrid Library	
			Track G **INTEGRATING SYS**
14:00 - 14:45	**D3** The Digitization Programme of the U.N.	**E3** Actionable Data	**G1** Project Management
15:00 - 15:45	**D4** Maps, Images & Digital Content	**E4** Learning From Our Users	**G2** The Role of Library Automation
16:00 - 16:45	**D5** The Electronic Libraries Programme (eLib)	**E5** Designing Better Electronic Services	**G3** Cooperative Online Resource Catalogue

GENERAL CONFERENCE

	Auditorium	Conference Room 1	Conference Room 2
WEDNESDAY, 22 MARCH 2000			
	Track H **SEARCH ENGINES**	*Track I* **DESIGNING**	*Track K* **FUTURE FOCUS**
09:00 - 10:00	**Keynote** **Web Tool for All: Search Engine Watch**		
10:15 - 11:00	**H1** **Searchers & Search Engines**	**I1** **Information Underload**	**K1** **Product Searching with Shopping Bots**
11:30 - 12:30	**H2** **Talking about Search Engines**	**I2** **Access Challenges**	**K2** **Making Money with The Net**
		Track J **WEB-BASED**	
14:00 - 14:45	**H3** **Fluctuations in Document Accessibility**	**J1** **End User Training**	**K3** **Librarian/IT Collaboration**
15:00 - 15:45	**H4** **Finding Resources on Your Web Site**	**J2** **Training Roundtable**	**K4** **Constant Change**
16:00 - 16:45	**H5** **Multilingual Capabilities**		**K5** **From Library to Knowledge Centre**

WORKSHOPS

SUNDAY, 19 MARCH 2000

10:00 - 17:00

1 **Electronic Publishing**

2 **Corporate & Enterprise Information Portals**

10:00 - 13:00

3 **How to Make a Technology Training Program Work**

4 **Implementing Knowledge Management**

5 **Advanced Web Searching**

14:00 - 17:00

6 **Intranet Taxonomies**

7 **Doing the Digital Dance**

8 **Getting Down to Business**

THURSDAY, 23 MARCH 2000

09:00 - 16:30

9 **Knowledge Management**

09:00 - 12:00

10 **Creative Web Pages**

11 **Internet Searching & Business Research**

13:30 - 16:30

12 **Web Tools for Non-Techies**

13 **How to Design an Effective, Interactive, Online Tutorial**

All workshops take place at the Novotel London West