

## Figure 2: A Matrix for Cooperative Library and Campus IT Governance

IT Category	Definition	Academic Library Examples	IT Selection	IT Adoption	IT Exploitation
Function IT*	IT that assists with the execution of discrete tasks	Desktop support; productivity software (e.g., Microsoft's Office suite); creative/design software (e.g., Adobe Creative Cloud); learning management system (e.g., Blackboard and Moodle); survey software	Campus IT  (Library IT for specific tasks)	Library IT**	Library IT
Network IT	IT that facilitates interactions without specifying parameters (use is optional)	Email; VoIP; web conferencing (e.g., Elluminate Live! and WebEx); intranets	Campus IT	Campus IT and Library IT	Library IT
Network IT (Infrastructure)	Hardware for Network IT	Local area networks (LANs); wide area networks (WANs); wireless networks; client-server hardware; data centers	Campus IT	Campus IT	Campus IT
Enterprise IT (Library-specific)	IT that specifies business processes (use is mandatory)	ILSs (e.g., Ex Libris' Alma and Innovative's Sierra); resource sharing management (e.g., ILLiad)	Library IT	Library IT	Library IT
Enterprise IT (Campus level)	IT that specifies business processes (use is mandatory)	Learning management systems (e.g., Blackboard and Moodle); common management system (e.g., PeopleSoft)	Campus IT	Campus IT and Library IT	Campus IT

\* All definitions come from Andrew McAfee's 2006 *Harvard Business Review* article, "Mastering the Three Worlds of Information Technology."

\*\*Library IT refers to both library administrators and Library IT departments.